

2020 ADMINISTRATION AND PACK FEES

If you seek to discontinue your membership, the club will issue you a refund, retaining a 2020 Administration and Pack Fee as listed on the left hand side. These fees represent the costs to service and deliver your 2020 membership, such as your membership pack and card.

KEY: FAMILY CONCESSION ADULT JUNIOR

Fees listed in white applies to all members in that category

SEASON TICKET MEMBERSHIPS	
FLIGHT CENTRE CIRCLE	\$200 <i>Parking passes, if purchased, will be refunded in full. \$210 each</i>
BOX	\$70
EMERALD	\$260 \$65 \$65 \$65
GREEN ZONE	\$240 \$60 \$60 \$60
MIDDLE TIER	\$240 \$60 \$60 \$60
WINGS	\$240 \$60 \$60 \$60
SUPPORTER MEMBERSHIPS	
FEVER SUPPORTER PLUS	\$45 \$40



If requesting a refund you will forfeit any claim to your current seating allocation for the 2021 season and should you re-purchase a membership in the future, an additional waiting period will be required to be eligible for loyalty or renewal pricing.

The balance of your 2020 membership fee will be refunded in the same method as payment was made. If payment was made by credit card, and that card has since been cancelled, please specify this within your request form and the club will contact you to obtain new details. If you did not pay via credit card, the club will contact you to arrange your refund.

Due to the number of members affected and the volume of responses expected, please note that it may take up to 20 business days to process refund requests. Once processed, any refund may take up to three to five business days to appear in your account.

(Any Postage and Handling fees of \$4 and Ticketek Service and Handling Fees of \$3.95 paid per transaction cannot be credited or refunded).

Refunds can only be actioned at an Order Level. For example, if you have several memberships which sit under the same order, your preference to seek a refund will apply across all members which reside under your membership order.